



**THE STANDARD FIREWORKS RAJARATNAM COLLEGE FOR WOMEN (AUTONOMOUS),  
SIVAKASI – 626123.**

(Affiliated to Madurai Kamaraj University, Re-accredited with "A+" Grade by NAAC  
College with Potential for Excellence by UGC & Mentor Institution under UGC PARAMARSH)

## **Annual Quality Assurance Report (2020 - 2021)**

### **1.4. FEEDBACK SYSTEM**

### **1.4.1. & 1.4.2. FEEDBACK PROCESS AND ANALYSIS**

## **ACTION TAKEN REPORT OF THE STUDENTS FEEDBACK ON CURRICULUM 2020 - 2021**



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**CONSOLIDATED ACTION TAKEN REPORT OF THE  
STUDENTS FEEDBACK ON CURRICULUM**

**2020 - 2021**

**THE STANDARD FIREWORKS RAJARATNAM COLLEGE FOR WOMEN (AUTONOMOUS), SIVAKASI**

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**STUDENTS GRIEVANCE REDRESSAL COMMITTEE**

**Feedback by Students on Curriculum : 2020-21**

**Actions taken for the Suggestions given by Students**

<b>Feedback by the Students</b>	<b>Action Taken by the Department</b>
<b>Department of English</b>	
<ul style="list-style-type: none"> <li>History of English Literature is very raw to study and understanding its meaning is difficult.</li> </ul>	ICT Tools [Video Lessons, PowerPoint Presentation, Mind Maps, Models and Charts] are used to facilitate the easy understanding of ‘History of English Literature.’
<ul style="list-style-type: none"> <li>Can include some more syllabus in English literature because comparing to other state Universities its very moderate ; I am saying this because I was preparing for English entrances for M.A. which made realise our college syllabus is considerable but not as much</li> </ul>	New Courses like Literature and Gender, Ecocentric Writings and World Classics in Translation have been introduced in the 2020 Curriculum.
<ul style="list-style-type: none"> <li>Introduce advanced content in all courses.</li> </ul>	All the papers are revamped regularly.
<ul style="list-style-type: none"> <li>Phonetics paper should be made as a practical paper.</li> </ul>	During the class hours, the students are trained to practise Phonetics. Usage of Software is also encouraged.
<ul style="list-style-type: none"> <li>Students should be given assignment and activities apart from the prescribed syllabus but related to the particular topic.</li> </ul>	Students will be given assignment from the topics apart from the course content in the curriculum.
<ul style="list-style-type: none"> <li>Any possibilities for Contemporary Literature?</li> </ul>	We are offering Contemporary Literature Courses - Ecocentric Writings and New Literature.
<ul style="list-style-type: none"> <li>It will be more useful if we will be prescribed with comparative studies.</li> </ul>	These advanced stages of learning are prescribed at Post graduation level.
<ul style="list-style-type: none"> <li>Method of project can be introduced with different perspectives according to the students favour.</li> </ul>	PG Students select the Project Titles as per their preferences and interests.
<ul style="list-style-type: none"> <li>We want interesting things like the novel filled with tragedy; crime genres which fascinated the students and less syllabus about prose because it was dry and everything should be framed in the</li> </ul>	Certificate Course in ‘Reading and Drama Club’ addresses all these issues.



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## **CONSOLIDATED ACTION TAKEN REPORT OF THE STUDENTS FEEDBACK ON CURRICULUM 2020 – 2021**

curriculum will be expected somewhat different.	
o Teaching methods for core papers can be elaborated with practical approaches.	Videos and Literary Films are shown.
<b>Department of Tamil</b>	
o Tamil major students can be given the option to choose the NME paper.	Most of the UG Tamil Students are not interested to opt NME Courses being offered by other departments.
<b>Department of History</b>	
o Diploma in Archaeology can be introduced	The Department of History is offering two certificate courses 'Concept in Human Rights' and 'Museology'. Two courses in Archaeology (GLHT64- Introduction to Archaeology and MDHT23 – Indian Archaeology) are offered by the department since 2014. The syllabus is adequate to know about Archaeology and experiential learning is given through visiting archaeological sites.
o Inscription course can be introduced	Department of History has planned to conduct 10 Days Workshop on Epigraphy in collaboration with Pandiyanadu Centre for Historical Research.
<b>Department of Mathematics</b>	
o During Lab Hours projector can be used for better understanding.	During Lab Hours we always use multimedia projector for demonstration.
o The General English paper can be enhanced	During the Syllabus Revision 2020, General English course content was revised.
o Stenography can be introduced	The suggestion will be considered during the next Syllabus Revision.
o More number of Computer Courses for Maths [Computer Applications] students.	Courses 'Python' and 'Mathematica' are introduced in the new curriculum.
<b>Department of Physics</b>	
o Field visit and interactive classes can be introduced	Every year Department of Physics arranges field visit for the students and interactive teaching system is regularly being followed by the Department.
o I feel the course 'Wave Mechanics' as tough. So I suggest to teach the subject in an easy manner.	Based on the suggestion from the UG Students the content was replaced by Theory of Relativity.
o Short examples can be given	Relevant examples are being given as per the course content during the class hours.



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## **CONSOLIDATED ACTION TAKEN REPORT OF THE STUDENTS FEEDBACK ON CURRICULUM**

**2020 - 2021**

○ Provide more smart classes	Enough number of smart classes are available with LCS and interactive board.
○ Teachers can teach more than the content available in the text book	Apart from regular classes students are given exposure to recent scientific development by the staff member periodically.  Faculty guides the students to prepare Assignment and present seminar in current affairs.
○ We need more lab equipments.	Every year we purchase the needed lab equipments based on the revision in our curriculum.
<b>Department of Chemistry</b>	
○ Portions can be divided equally for all internals.	The portions are allocated equally for the three Term test as per the work plan. All the units are covered in these three Term tests.
○ In my UG lab they provide most of the essential chemicals but it should be maintained better and essential apparatus provided by the institute are not good; some of them are damaged for example like burette and pipette. All over lab facility is very good.	The students should inform the condition of the apparatus to the lab assistant so as to replace them.
○ Need Spectroscopy instruments	The content is included in the Courses MDCH1L2 and MDCH2L1- Practicals.
○ Over all syllabus for the all courses is very good. Some portions in Physical Chemistry which is at PG level which can be reduced.	Syllabus contents are framed as per the UGC-NET/CSIR syllabus.
○ Some problems in Chromatography and problems in NMR Spectroscopy can be modified. Then we expect brief explanation for GC detectors and its instrumentation techniques.	Chromatography & NMR problems are included so as to prepare the students for CSIR Exam.
○ It would be better if you update the curriculum as per modern applications and technology.	Our Curriculum is updated regularly. Very often BoS Members and External Examiners appreciate our curriculum.
<b>Department of Botany</b>	
○ Weekly test may be conducted	Number of weekly tests will be increased.
○ The current research papers may be included in all major courses to know the current scenario in that particular subject.	More weightage is given to research related topics in 2020 Curriculum





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STUDENTS FEEDBACK ON CURRICULUM**

**2020 - 2021**

o We also need more smart classes	Our faculty members regularly utilise all the Three classrooms with ICT facilities.
<b>Department of Microbiology</b>	
o ‘Virology’ can be introduced.	Topics on ‘Virology’ were included in Medical Microbiology and Clinical Immunology subjects.
o Research courses can be introduced.	Already the Research topic included in Research Methodology Course.
o Introduce the practical paper in the Certificate Course ‘Forensic Science’	Department of Chemistry offers ‘Forensic Science’ as certificate course.
o ‘Immunology’ can be introduced.	Clinical Immunology Course is being offered in the curriculum.
o The courses are good to learn but some analytical concepts can be added gradually in all courses.	Analytical concepts are already included in all practical courses.
o Medical Microbiology can be introduced.	Medical Microbiology Course is being offered as a core course.
o Further reference books can be added to ‘Microbial Physiology’ course.	Adequate number of Reference books are mentioned for all the courses in the 2020 Curriculum.
<b>Department of Computer Science</b>	
o Introduce any web designing certificate program	Web Designing course is offered as core course in 2020 Syllabus
o We want more advanced Languages in computer science	Syllabus is revised once in 3 years as per TANSCH norms.
<b>Department of Commerce</b>	
o Courses on organizing an Event.	The suggestion will be considered during the next syllabus revision.
o Update the content in the Curriculum based on our modern environment	Current topics are included in the curriculum regularly.
o All the topics can be presented by the teacher using PowerPoint presentation.	All the Staff members are taking classes using ICT tools.
o Can give some more tricks and ideas to write the exam for the 1st year students	At frequent intervals the course teachers and tutors orient students in the ward meeting and in EAS.
o For Banking subject we want to visit bank and know about it	As a part of curriculum, Students are allowed to do project and undertake In-plant training in Banks and insurance
o Offer Tally course for B.Com.(CA) and M.Com. students	‘Office Automation’ and ‘Computerized Accounting lab’ are offered to the students.



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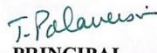
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
**CONSOLIDATED ACTION TAKEN REPORT OF THE  
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2020 - 2021**

<b>Department of Commerce [Professional Accounting]</b>	
o Need more seminars	More seminars will be organised in the upcoming years.
o Many competitions can be conducted	We have planned to conduct more competitions in the upcoming years.
<b>Department of Information Technology</b>	
o Python course can be introduced	Python course was introduced in 2020 Syllabus
o We need animation course	Many COP courses are already available.
<b>Department of Nutrition and Dietetics</b>	
o Teachers can give more tests in class times	Open book quizzes are often given. Assessment is given on every Saturday.
o Interesting facts about the course can be given	Students are asked to write daily facts on white board fixed outside the department. More scientific facts and updates related to Nutrition and Dietetics are discussed in the articulation too.
<b>Department of Costume Design and Fashion</b>	
o Need industrial visit	Arranging industrial visit is a regular practice of our department.
o Expecting more practical classes	Suggestion will be considered during the next syllabus revision.

  
Co-ordinator  
(Students Grievance Redressal Committee)

  
IQAC  
Director

  
PRINCIPAL  
PRINCIPAL  
The Standard Fireworks  
Rajaratnam College  
for Women,  
SIVAKASI

  
(B. DEEPA)



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**Students Grievance Redressal Committee**

**Online Feedback by Students: 2020-21**

**Actions taken for the Suggestions given by Students on  
Examination & Evaluation and College Infrastructure & Support Facilities**

Feedback by the Students	Action Taken
o We do not have enough time to write Term Test. Kindly extend the time by 20 minutes.	Time duration is allotted based on the number of questions and total marks
o Extend time for Tamil Exam	Time duration is allotted based on the number of questions and total marks
o Please reduce the fees for examination during online mode exams.	Examination fee is fixed as per University Norms
o In addition to the course code the hall number can also be included in the hall ticket to avoid tension	For all major and allied courses same hall number is allotted for the students
o Can conduct exams in MCQ type questions as the exams are conducted online	As per the university guidelines descriptive type question pattern is followed
o Paper evaluation should be based on the students’ skill and not on the content in the book.	Evaluation is carried out based on the scheme prepared by the External Examiners
o Include some creative questions	Already questions are framed based on the OBE Guidelines
o There is no adequate number of water taps in the wing for English Students.	Drinking water facilities are available at appropriate places.
o English students need new building with better furniture	More number of class rooms with adequate furniture is available for the students of English Department.
o Already there is a Wifi connection...but the signal is weak...if its properly connected we will be able to get good connection and it will be used for the final year students for project purpose.	Enhanced Wi-fi facility with 100 MBPS is offered in the college premises.
o Department of Tamil Students need extra fans in their class rooms.	Measures are taken to fit additional fans.
o Need more fans and speakers at MCA Block - 1 <sup>st</sup> floor	Measures will be taken to install Public Addressing System in the MCA Block I Floor.
o Sometimes water facility is not available in both college and hostel.	The suggestion will be considered.
o College Gym is used by sports student	All students can avail the Gym Facilities





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**2020 - 2021**

only; I wish the Gym can be used by other students also.	paying a minimum fee.
o More stone benches should be created for sitting purposes.	More number of stone benches are available in the campus
o Canteen facilities should be improved.	Quality food is offered at moderate prices
o Library infrastructure can be improved	Infrastructure in Our college ‘Information Resource Centre’ is Good with highly equipped e-resources
o Give One hour for Physical Education	Government Guidelines are strictly complied with.
o Bus facilities in more routes	Bus Facilities fulfils the requirements of students from all the areas.
o Tourism course can be introduced.	Department of History offers Tourism as Non Major Elective Course
o Kindly introduce Self Defence Course	Silambam Coaching is given in the Part V Programme.
o Introduce languages like German and French	German will be introduced, if required. French is offered as a Language Course.
o Beautician course can be introduced	Department of Business Administration offers Beautician as Job Oriented Course
o Diploma in catering can be introduced	Department of Commerce offers Stenography as Job Oriented Course
o Diploma in Viscom can be introduced	The suggestion will be considered
o Bank Coaching [1year course] can be introduced.	The suggestion will be considered
o Stenography can be introduced	Department of Commerce offers Stenography as Job Oriented Course

*[Signature]*  
Co-ordinator  
(Students Grievance Redressal Committee)

*[Signature]*  
IQAC  
Director

*[Signature]*  
PRINCIPAL  
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Rajaratnam College  
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SIVAKASI

*[Signature]*  
(B. DEEPA)





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**STUDENTS GRIEVANCE REDRESSAL COMMITTEE**

**Actions taken for the Suggestions given by Students: 2020-21**

Feedback by the Students	Action Taken
○ We do not have enough time to write Term Test. Kindly extend the time by 20minutes.	Time duration is allotted based on the number of questions and total marks
○ Extend time for Tamil Exam	Time duration is allotted based on the number of questions and total marks
○ Please reduce the fees for examination during online mode exams.	Examination fees is fixed as per university norms
○ In addition to the course code the hall number can also be included in the hall ticket to avoid tension	For all major and allied course same hall number is allotted for the students
○ Can conduct exams in MCQ type questions as the exams are conducted online	As per the university guidelines descriptive type question pattern is followed
○ Paper evaluation should be based on the students' skill and not on the content in the book.	Evaluation is carried out based on the scheme prepared by the External Examiners
○ Include some creative questions	Already questions are framed based on the OBE guidelines

*D. Rajamani*

Dr.(Mrs.) D. Rajamani,  
Deputy Controller of Examinations &  
Assistant Professor of Chemistry  
The Standard Fireworks Rajaratnam  
College for Women, (Autonomous)  
SIVAKASI – 626 123.



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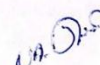
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**DEPARTMENT OF TAMIL**

Actions taken for the Suggestions given by Students: 2020-21

Feedback by the Students	Action Taken by the Department
o Tamil major students can be given the option to choose the NME paper.	More Number of tamil Students not interested

  
H.O.D.



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**DEPARTMENT OF COMMERCE**

**Actions taken for the Suggestions given by Students: 2020-21**

Feedback by the Students	Action Taken by the Department
o Courses on organizing an Event.	It will be introduced as Add- on Course, if possible
o Update the content in the Curriculum based on our modern environment	Current topics are included in the curriculum regularly.
o All the topics can be presented by the teacher using PowerPoint presentation.	All the Staff members are taking classes by using ICT tools.
o Can give some more tricks and ideas to write the exam for the 1st year students	At frequent intervals, the Course Teachers and Tutors orient students in the ward meeting and in the class.
o Introduce PGDCA Course	If possible it will be considered
o For Banking subject we want to visit bank and know about it	As a part of curriculum, Students are allowed to do project and undertake In-plant training in Banks.
o Offer Tally course for B.Com.(CA) and M.Com. students	Office Automation and Computerized Accounting lab are offered to the students

*s. Rajat Kumar*  
H.O.D.



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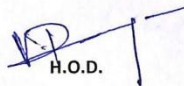


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**DEPARTMENT OF HISTORY**

**Actions taken for the Suggestions given by Students: 2020-21**

Feedback by the Students	Action Taken by the Department
o Kindly introduce Diploma in Archaeology	The Department of History is offering two certificate courses in Concept in Human Rights and Museology. Two courses in Archaeology (GLHT64- Introduction to Archaeology and MDHT23 – Indian Archaeology) has been offered by the department since 2014. The syllabus is adequate to know about Archaeology and experiential learning is given through visiting archaeological sites.
o Inscription course can be introduced	Planned to conduct 10days Workshop on Epigraphy as collaborative activity with Pandiyanadu Centre for Historical Research. Due to Pandemic it had been postponed

  
H.O.D.





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**DEPARTMENT OF MATHEMATICS**

**Actions taken for the Suggestions given by Students: 2020-21**

Feedback by the Students	Action Taken by the Department
o During Lab Hours projector can be used for better understanding.	We always use projector for lab demonstration.
o The General English paper can be enhanced	In the 2020 syllabus, there is a revision in General English.
o Stenography can be introduced	Try to introduce Stenography as extra credit course.
o More number of Computer Courses for Maths [Computer Applications] students.	Python and Mathematica are introduced in the new curriculum.

  
H.O.D.



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**DEPARTMENT OF PHYSICS**

**Actions taken for the Suggestions given by Students: 2020-21**

Feedback by the Students	Action Taken by the Department
o Filed visiting and interactive classes can be introduced	It is regularly practising by our Department
o I feel the course ‘Wave Mechanics’ as tough. So I suggest teaching the subject in a manner so as to make it easier.	The unit has been changed in the 2020 syllabus
o Short examples can be given	Relevant examples given as per the course content.
o Provide more smart classes	Enough number of smart classes are available such as LCS, interactive board etc.,
o Teachers can teach more than the content available in the text book	Apart from regular classes students are given exposure to recent scientific development by the staff member periodically.  Assignment and seminar given in general topics with the guidance of faculties
o We need more lab equipments.	Every year we increased the lab equipment's

*A. Annultha*  
Staff-in-charge

*Thengal mayan*  
H.O.D.



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**DEPARTMENT OF BOTANY**

**Actions taken for the Suggestions given by Students: 2020-21**

Feedback by the Students	Action Taken by the Department
o Weekly test may be conducted	Will do from this year onwards for the slow learners.
o The current research papers may be included in all major courses to know the current scenario in that particular subject.	More weightage is given to research related topics in 2020 curriculum.
o We also need more smart classes	LCS classes number will be increased.

B. Dr.  
(B. DEEPA)  
H.O.D.

Head of the Dept. of Botany  
The Standard Fireworks Rajaratnam  
College for Women, Sivakasi.



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(Affiliated to Madurai Kamaraj University, Reaccredited (3<sup>rd</sup> Cycle) with ‘A’ Grade by NAAC,  
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DEPARTMENT OF MICROBIOLOGY

**Actions taken for the Suggestions given by Students: 2020-21**

Feedback by the Students	Action Taken by the Department
○ ‘Virology’ can be introduced.	Topic was included in Medical Microbiology, Clinical Immunology subjects
○ Research courses can be introduced.	Already the Research topic included in Research Methodology subject
○ Introduce the practical paper in the Certificate Course ‘Forensic Science’	Already offered by other department as certificate course
○ ‘Immunology’ can be introduced.	Clinical Immunology subject already available in syllabus
○ The courses are good to learn but some analytical concepts can be added gradually in all courses.	Analytical concepts already available in practical subjects.
○ Medical Microbiology can be introduced.	Medical Microbiology subject already available in syllabus
○ Further reference books can be added to ‘Microbial Physiology’ course.	Extra Reference books already given for all the subjects

*Fors. Radha*  
25/8/21  
H.O.D.





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**DEPARTMENT WISE ACTION TAKEN REPORT OF THE  
STUDENTS FEEDBACK ON CURRICULUM**

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**DEPARTMENT OF NUTRITION & DIETETICS**

**Actions taken for the Suggestions given by Students: 2020-21**

Feedback by the Students	Action Taken by the Department
Teachers can give more tests in class times	open book quizzes are often given. Assessment is given on every saturday.
Interesting facts about the course can be given	Students are asked to write daily facts on white board fixed outside the department. More Scientific facts and updates on course are discussed in articulation too.

*John*  
H.O.D.



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**DEPARTMENT OF INFORMATION TECHNOLOGY**

**Actions taken for the Suggestions given by Students: 2020-21**

Feedback by the Students	Action Taken by the Department
Python course can be introduced	Introduced in 2020 Syllabus
We need animation course	Many COP courses already available

*H.O.D.*  
H.O.D.



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**DEPARTMENT OF PROFESSIONAL ACCOUNTING**

**Actions taken for the Suggestions given by Students: 2020-21**

Feedback by the Students	Action Taken by the Department
Need more seminars	Hereafter we Organise more Seminars in this academic year
Many competitions can be conducted	We are Planned to conduct more competitions in this academic year.

F. Smitiya Raj Chelak  
H.O.D.



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**DEPARTMENT OF COMPUTER SCIENCE**

**Actions taken for the Suggestions given by Students: 2020-21**

Feedback by the Students	Action Taken by the Department
o Introduce any web designing certificate program	web designing course is offered as core course in 2020 syllabus
o We want more advanced Languages in computer science	Syllabus is revised once in 3 years as per TANSCH norms
o We face many network problem so we want extra time for submission of exam papers online.	will be considered

*R. V. S. S.*

*A. Keena Beulah*  
H.O.D.





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**DEPARTMENT OF COSTUME DESIGN & FASHION**

**Actions taken for the Suggestions given by Students: 2020-21**

Feedback by the Students	Action Taken by the Department
Need industrial visit	It is a regular practice of our department.
Expecting more practical classes	will be taken to notice of the administrators

*S. Jetha*  
HOD