



**THE STANDARD FIREWORKS RAJARATNAM COLLEGE FOR WOMEN (AUTONOMOUS),  
SIVAKASI – 626123.**

(Affiliated to Madurai Kamaraj University, Re-accredited with "A+" Grade by NAAC  
College with Potential for Excellence by UGC & Mentor Institution under UGC PARAMARSH)

## **Annual Quality Assurance Report (2020 - 2021)**

**1.4. FEEDBACK SYSTEM**

**1.4.1. & 1.4.2. FEEDBACK PROCESS AND ANALYSIS**

**MINUTES ON ACTION TAKEN REPORT BY  
THE FEEDBACK COMMITTEE / ASSOCIATION  
2020 - 2021  
STUDENTS**



**THE STANDARD FIREWORKS RAJARATNAM COLLEGE FOR WOMEN (AUTONOMOUS),  
SIVAKASI – 626 123.**

(Affiliated to Madurai Kamaraj University, Re-accredited with “A+” Grade by NAAC,  
College with Potential for Excellence by UGC and Mentor Institution under UGC PARAMARSH)

**MINUTES ON ACTION TAKEN REPORT BY FEEDBACK COMMITTEE**

**2020 - 2021**

**STUDENTS**



**The Standard Fireworks Rajaratnam College for Women (Autonomous), Sivakasi**

(Affiliated to Madurai Kamaraj University, re-accredited with 'A' Grade by NAAC and College with Potential for Excellence by UGC and Mentor Institution under UGC PARAMARSH)

**Students Grievance Redressal committee**

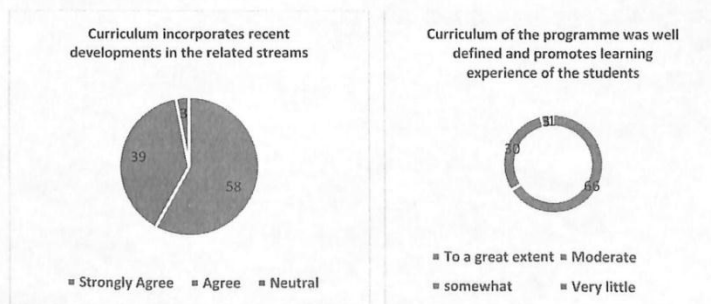
**STUDENTS' FEEDBACK - REPORT & ANALYSIS: 2020-2021**

The Standard Fireworks Rajaratnam College for Women always aims to offer the best possible environment and learning experience for students to encourage them to perform to their fullest potential for academic achievement. Being a learning organisation, we have always engaged in the continuous process of obtaining feedback from different stakeholders in a more formal-informal manner. The feedback is collected online through the college website using separate individual login ids for each student and the reports on the responses from students are generated. During the Academic Year 2020-21, Feedback was collected from 3083 students on

1. Curriculum
2. Teaching & Learning
3. Examination & Evaluation
4. Infrastructure and Support Facilities

**Curriculum**

A well-crafted curriculum ensures the attainment of learning outcomes and provides a clear path for the students to progress. Summary of the responses given by the students on curriculum is as follows.





**THE STANDARD FIREWORKS RAJARATNAM COLLEGE FOR WOMEN (AUTONOMOUS),  
SIVAKASI – 626 123.**

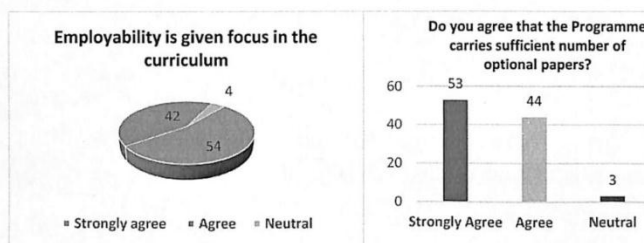
(Affiliated to Madurai Kamaraj University, Re-accredited with “A+” Grade by NAAC,  
College with Potential for Excellence by UGC and Mentor Institution under UGC PARAMARSH)

**MINUTES ON ACTION TAKEN REPORT BY FEEDBACK COMMITTEE**

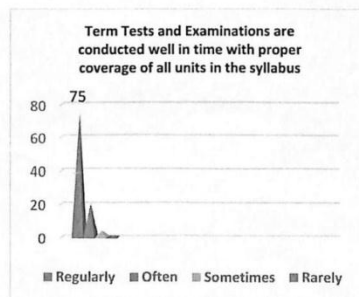
**2020 - 2021**

**STUDENTS**

About 58% of the students have strongly agreed and 39 % of the students have agreed that the recent developments in the related streams are incorporated in the curriculum. Nearly 96 % of the students have strongly agreed that the Curriculum of the programme was well defined and promotes learning experience of the students through internship, student exchange and field visit. Industrial experts teach the students day-to-day applications of theoretical concepts taught to them.



About 54% and 42% of the students have “strongly agreed” and “agreed” that the curriculum fully focuses on employability skillset. Nearly 53% and 44% of the students have “strongly agreed” and “agreed” that the Programme carries sufficient number of optional papers. The Curriculum for each Programme offers sufficient number of Core Elective and Non-major Elective Courses. So, it helps them to explore with the basic concepts in the interdisciplinary subjects too.



Around 75% of the students responded in the positive manner that the Term test and Examinations are conducted well in time with proper coverage of all units in the syllabus regularly. This clearly suggests that the teachers are dedicatedly working together with students in all aspects. This shows the quality of the relationship between teacher and students.



**THE STANDARD FIREWORKS RAJARATNAM COLLEGE FOR WOMEN (AUTONOMOUS),  
SIVAKASI – 626 123.**

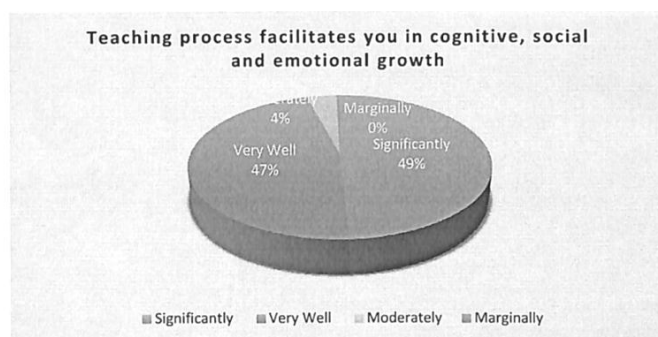
(Affiliated to Madurai Kamaraj University, Re-accredited with “A+” Grade by NAAC,  
College with Potential for Excellence by UGC and Mentor Institution under UGC PARAMARSH)

**MINUTES ON ACTION TAKEN REPORT BY FEEDBACK COMMITTEE**

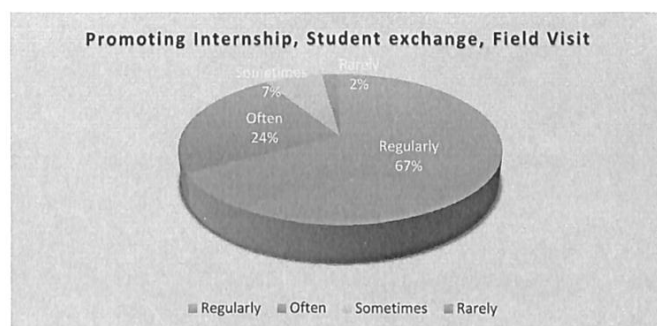
**2020 - 2021**

**STUDENTS**

**Teaching & Learning**



About 96% of students responded in a more positive manner on the teaching and mentoring process which facilitates their cognitive, social & emotional growth. The high positive response had been achieved by arranging a faculty as mentor for each student to guide each and every student. Also, more skill based training programmes are conducted to improve the employability and entrepreneurial skills of the student.



About 91% of the students strongly agreed that the institution shows interest in promoting internship, student exchange and field visit. The success rate is achieved by conducting periodical field visit. Industrial experts are invited to handle special sessions on industry-oriented training for value addition. Internship programme was made mandatory for students. Staff and Student Exchange Programmes are conducted by entering into Memorandum of Understanding with the educational institutions.



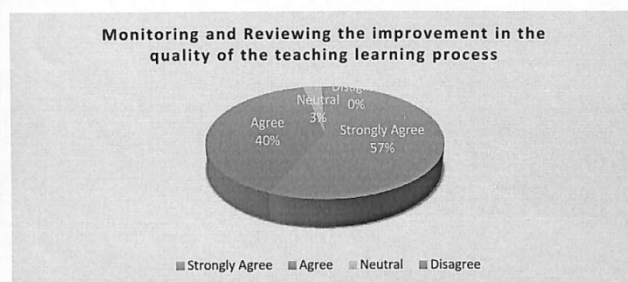
**THE STANDARD FIREWORKS RAJARATNAM COLLEGE FOR WOMEN (AUTONOMOUS),  
SIVAKASI – 626 123.**

(Affiliated to Madurai Kamaraj University, Re-accredited with “A+” Grade by NAAC,  
College with Potential for Excellence by UGC and Mentor Institution under UGC PARAMARSH)

**MINUTES ON ACTION TAKEN REPORT BY FEEDBACK COMMITTEE**

**2020 - 2021**

**STUDENTS**



Nearly 97% of students are accepting that the institution monitors and review the improvement in the quality of the teaching learning process. We have a “teaching practice” — not a “teaching perfection.” This little play on words emphasizes the central point that practice implies continuously working to get better. This shows the quality of the relationship between teacher and students. Periodical trouble shooting sessions are conducted with students to know what is working and what is not working.



Almost 96% of students gave affirmative response towards the multiple opportunities being provided by the institution to learn and grow; it reveals the adaptability of the institution towards current trends in learning system. Also, the college invites more agencies for campus interview and organises classes to improve communication skills of students.



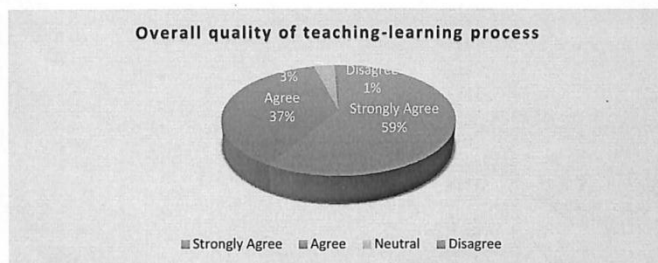
**THE STANDARD FIREWORKS RAJARATNAM COLLEGE FOR WOMEN (AUTONOMOUS),  
SIVAKASI – 626 123.**

(Affiliated to Madurai Kamaraj University, Re-accredited with “A+” Grade by NAAC,  
College with Potential for Excellence by UGC and Mentor Institution under UGC PARAMARSH)

**MINUTES ON ACTION TAKEN REPORT BY FEEDBACK COMMITTEE**

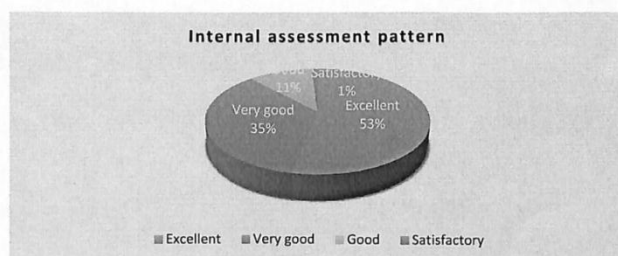
**2020 - 2021**

**STUDENTS**

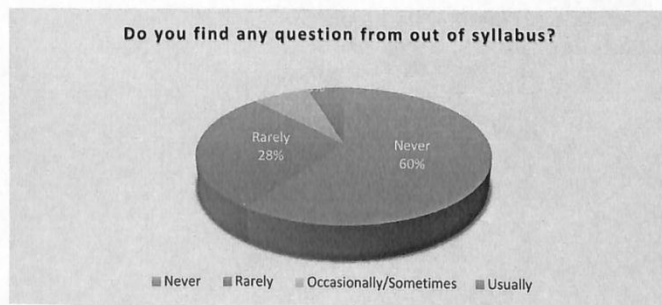


Almost 96% of students agreed the overall quality of teaching-learning process is very good. This proves good in “Goal-directed practice coupled with targeted feedback enhances the quality of students’ learning”. New techniques and good lab practices adopted by the institution with good support from teachers increased the overall quality of teaching-learning process.

**Examination & Evaluation**



About 88% of the students have responded in a positive manner for their feedback on the Assessment Pattern being followed in the institution.





**THE STANDARD FIREWORKS RAJARATNAM COLLEGE FOR WOMEN (AUTONOMOUS),  
SIVAKASI – 626 123.**

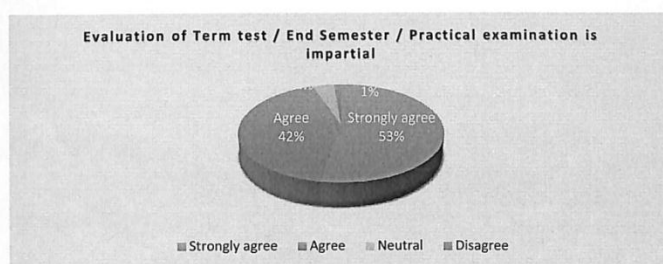
(Affiliated to Madurai Kamaraj University, Re-accredited with “A+” Grade by NAAC,  
College with Potential for Excellence by UGC and Mentor Institution under UGC PARAMARSH)

**MINUTES ON ACTION TAKEN REPORT BY FEEDBACK COMMITTEE**

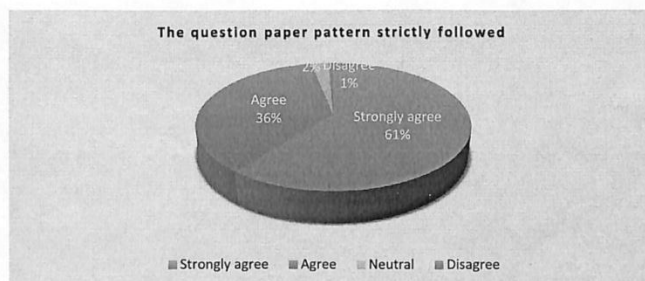
**2020 - 2021**

**STUDENTS**

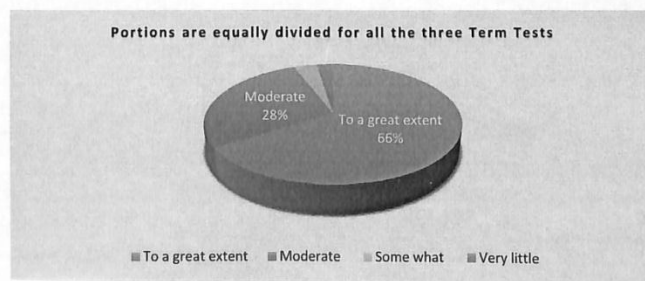
About 88% of the students have responded in a positive manner. This is because we take great care while framing the questions. And as per our process, question paper has to go through multiple levels of approval, so chances for any kind of mistakes is almost zero.



About 95% of the students have responded in a positive manner. Our college staff members, to the fullest extent, focuses on the honing the skills of the students and fully leveraging the student's potential. So, there is no place for the partiality.



About 97% of the students have responded in a positive manner that question paper pattern was strictly followed.





**THE STANDARD FIREWORKS RAJARATNAM COLLEGE FOR WOMEN (AUTONOMOUS),  
SIVAKASI – 626 123.**

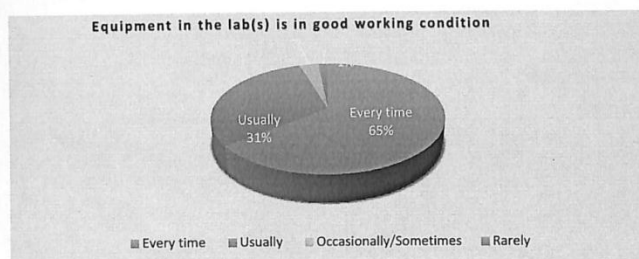
(Affiliated to Madurai Kamaraj University, Re-accredited with “A+” Grade by NAAC,  
College with Potential for Excellence by UGC and Mentor Institution under UGC PARAMARSH)

**MINUTES ON ACTION TAKEN REPORT BY FEEDBACK COMMITTEE**

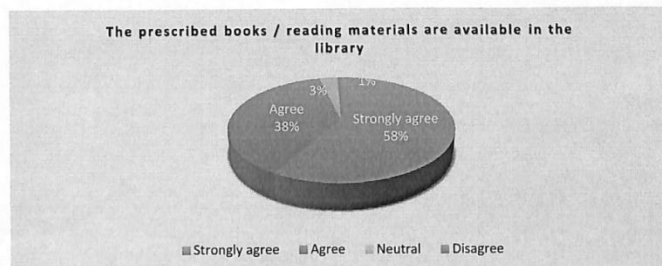
**2020 - 2021**

**STUDENTS**

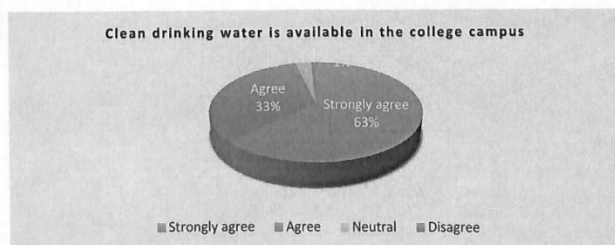
About 94% of the students have responded in a positive manner. Balancing students' workload is very important. So, workload is equally distributed across all the three Terms Tests.



About 96% of the students have responded in a positive manner. We procure only the best equipment available in the market. We also teach the students on how to handle the equipment. Also regular audit is done and broken equipment are replaced immediately.



About 96% of the students have responded in a positive manner. We have a team who prepares an exhaustive list of books that we need to procure for the library. While preparing the list, special care is taken to include the prescribed books.







**THE STANDARD FIREWORKS RAJARATNAM COLLEGE FOR WOMEN (AUTONOMOUS),  
SIVAKASI – 626 123.**

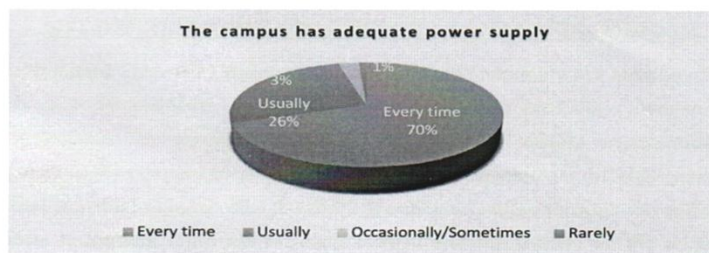
(Affiliated to Madurai Kamaraj University, Re-accredited with “A+” Grade by NAAC,  
College with Potential for Excellence by UGC and Mentor Institution under UGC PARAMARSH)

**MINUTES ON ACTION TAKEN REPORT BY FEEDBACK COMMITTEE**

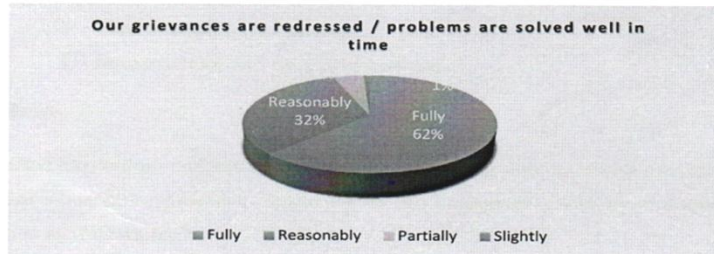
**2020 - 2021**

**STUDENTS**

About 96% of the students have responded in a positive manner. We have our own mineral water plant. Water quality is checked regularly to ensure clean safe drinking water is supplied. We also maintain the plant very regularly. Periodic maintenance of the plant is done by the vendors.



About 96% of the students have responded in a positive manner. We have both UPS and powerful generators to cater to the electrical needs of the institution. Apart from that, the institution has also invested a lot in solar power since we are moving towards clean energy.



About 94% of the students have responded in a positive manner. Based on the nature of the grievances, counselling is given, issues are rectified immediately.

*Alanche*  
**Co-ordinator**  
(Students Grievance Redressal Committee)

*V. Sothya*  
**IQAC**  
**Director**

*J. Palavesu*  
**PRINCIPAL**  
**PRINCIPAL**  
The Standard Fireworks  
Rajaratnam College  
for Women,  
SIVAKASI

**COPY TO:**  
B. D. DEEPA  
DEAN  
C.D.C