



**THE STANDARD FIREWORKS RAJARATNAM COLLEGE FOR WOMEN (AUTONOMOUS),
Sivakasi**

(Affiliated to Madurai Kamaraj University, Reaccredited with "A" Grade by NAAC,
College with Potential for Excellence by UGC & Mentor Institution under UGC PARAMARSH)

NAAC SSR Cycle IV (2015-2020)

1.4. FEEDBACK SYSTEM

1.4.1. & 1.4.2. FEEDBACK PROCESS AND ANALYSIS

**FEEDBACK – COLLECTION, ANALYSIS
AND ACTION TAKEN**



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FEEDBACK – COLLECTION, ANALYSIS AND ACTION TAKEN



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Students' Grievance Redressal Committee

Feedback System

The Context:

The Standard Fireworks Rajaratnam College for Women, Sivakasi, being the only Women Higher Education Institution in Sivakasi with more than 3400 students, excels as a pioneer in improving the future prospects of rural women offering 18 Under Graduation Programmes, 13 Post Graduation Programmes and Four Research Centres. The Internal Quality Assurance Cell (IQAC) of the college takes meticulous steps in evaluating and improving the Curriculum Design and Development Process, Teaching Learning Practices, Examination and Evaluation System and Infrastructure Facilities. As the quality in higher education is ensured only with the implementation of a credible and effective feedback system, our Institution initiates the feedback from all its stakeholders including Students, Staff, Alumnae, Parents, Employers, Resource Persons and Academic Peers.

The Practice:

Feedback collection:

Stakeholders	Frequency in a year	Feedback Surveys
Students Feedback	Twice [Online Feedback since 2013-14]	<ul style="list-style-type: none"> o Design and review of Curriculum o Syllabus Content of Courses o Teaching and Learning Practices o Teaching of the teachers o College Infrastructure & Support Facilities
Staff Feedback	Twice [In Person & Online Feedback]	<ul style="list-style-type: none"> o Design and review of Curriculum o College Infrastructure & Support Facilities
Alumnae Feedback	Once [Online / During Alumnae Meetings]	<ul style="list-style-type: none"> o Design and review of Curriculum o Role of Institution in their Career
Parents Feedback	Once [Online / During PTA Meetings]	<ul style="list-style-type: none"> o Design and review of Curriculum o Expectations from Institution
Employer Feedback	Once [Online Feedback]	<ul style="list-style-type: none"> o Industry Readiness of students o Design and review of Curriculum
Examiners Feedback by Office of COE	Twice In Person	Design and review of Curriculum
Feedback from Experts and Resource Persons	During Visits & BOS Meetings In Person	Design and review of Curriculum



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Feedback Analysis and Reporting: The Coordinator of Students' Grievance Redressal Committee, under the guidance of the Principal and IQAC, collects and analyses the feedback using the appropriate mechanism for each stakeholder group. The feedback given by the parties are kept private in the system and inclusive reports are prepared in coordination with the Head of Departments.

Action Taken: The IQAC, Deans, Principal and Management decide the final plan of action to bridge the gaps. Suggestions and recommendations are reported to the concerned Teaching Staff / Department Head / COE / Library / Dean / Office to be addressed to stakeholders.

The whole objective of our Feedback System is to corroborate an effective design and development of Curriculum for better learning and enduring growth of learning community. Our Institution takes pride in the active participation of all our stakeholders in the continual progress of our institution by rendering their valuable responses regularly.


Co-ordinator
(Feedback Committee)


IQAC
Director


PRINCIPAL
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The Standard Fireworks
Rajaratnam College
for Women,
SIVAKASI